Chicago Federal Executive Board Federal Employee of the Year-2003



Celebrating Americans at Work for A Better America

Nomination Booklet

The Federal Employee of the Year Awards Program has achieved a great deal of stature during its four decades of existence. The awards are recognized as one of the most important and esteemed forms of non-monetary recognition available to employees of the United States Government, including the Postal Service and non-appropriated fund employees, in metropolitan Chicago. The program is also recognized as the most effective means of publicizing to the general population, as well as to the Federal family, the high caliber of devoted employees in the Federal service. Nominations are appropriate not only for employees who have demonstrated their outstanding performance in their regularly assigned duties, but also for those employees who have played a significant role in agency reinvention or streamlining efforts establishing the foundation for lasting results.

CATEGORIES

Outstanding employees may be nominated for consideration in one of the following eleven categories. To assist in the nomination process, we have provided a list of occupations, where appropriate. While we have attempted to be as inclusive as possible in this, if your nominee's occupation is not specifically noted, please enter the nomination in a category which has a similar occupation. As a general rule, supervisors should not be nominated for Categories I, III, IV, V or VI. If the nominee is a team leader, coach, facilitator, or otherwise not a full-fledged supervisor, the nomination should be made in the appropriate non-supervisory category, rather than Category II.

CATEGORY I - OUTSTANDING PROFESSIONAL EMPLOYEE

This category includes those who are employed in professional work (in any of the professions or sciences) which requires knowledge of a field of learning customarily and characteristically acquired through university education related to the specialization, or involves certification or licensing by a governmental body or professional association.

Persons nominated in this category may be employed at any level of professional work, but they will be compared (and thus should be nominated) on the basis of their competence, efficiency, and accomplishment in their professional field. Consultants, supervisors, and local agency heads are not eligible for this category, which includes the following occupations:

Fire Protection Engineer

Accountant Actuary Administrative Law Judge Aerospace Engineer Agricultural Engineer Archaeologist Architect Archivist Auditor Biomedical Engineer Ceramic Engineer Chaplain Chemical Engineer Chemist Civil Engineer Community Planning Computer Science Computer Science
Contracting Specialist Corrective Therapist Dental Officer Dietitian and Nutritionist Ecologist Economist Education & Vocational Training Mechanical Engineer Specialist Education Program Specialist Education Services Specialist Educational Therapist Electrical Engineer Electronics Engineer Environmental Engineer

Fishery Biologist Food Technologist Forestry Specialist General Attorney Gen. Biological Science Specialist Gen. Education & Training Specialist General Engineer General Health Science Specialist General Physical Science Specialist Geneticist Geographer Geologist Health Physicist Hydrologist Specialist Industrial Engineer Industrial Hygienist Instructional Systems Specialist Law Clerk Librarian Manual Arts Therapist Materials Engineer Mathematical Statistician Medical Technologist Meteorologist Microbiologist Mining Engineer Nuclear Engineer Entomologist

Nurse Anesthetist Occupational Therapist Operations Research Specialist Optometrist Patent Attorney Petroleum Engineer Pharmacist Pharmacologist Photographic Technologist Physical Therapist Physicist Physiologist Plant Protection & Quarantine Podiatrist Psychologist Recreation & Creative Arts Therapist Safety Engineer Social Scientist Social Worker Soil Conservationist Soil Scientist Speech Pathologist/Audiologist Statistician Textile Technologist Toxicologist Veterinarian

Nurse

CATEGORY II - OUTSTANDING SUPERVISORY EMPLOYEE

This category includes employees who direct the work of others. It covers every general schedule supervisor or manager regardless of the nature of the work of the supervisor's subordinates. Factors to be evaluated include skill in directing or developing subordinates. organizational efficiency or achievements, programmatic accomplishments, empowering employees to get results, and streamlining or re-engineering action taken to achieve the new philosophy of government.

CATEGORY III - OUTSTANDING PROGRAM SPECIALIST EMPLOYEE

This category includes employees in any administrative or program area not specifically covered by one of the other categories. Supervisors are not eligible for this category, which includes the following occupations:

Administrative Officer Agricultural Commodity Grader Agricultural Market Reporter Agricultural Marketing Spec. Air Traffic Controller Air Navigation Specialist Aircraft Operation Specialist Appraiser and Assessor Apprenticeship & Training Rep. Audio-Visual Production Spec. Bond Sales Promotion Specialist Loan Specialist Budget Analyst Civil Rights Analyst Commissary Store Mgmt. Spec. Computer Specialist Contractor Indus. Rel. Spec. Distrib. Fac. & Stor.Mgmt.Spec. Document Analyst Employee Development Spec. Employee Relations Specialist Equal Employment Opp. Spec. Equipment Specialist (GS-11+) Facility Management Specialist Financial Admin. & Prog. Spec. Financial Analyst Food Assistance Program Spec. Gen. Claims Examiner (GS-11+) Gen. Facilities & Equip. Spec. General Communications Spec. Health System Administrator

Health System Specialist Highway Safety Specialist Ind. Property Mgmt. Spec. Industrial Specialist Insurance Examiner Interior Designer Inventory Management Specialist Sports Specialist Labor Relations Specialist Language Specialist Logistics Management Specialist Building Management Specialist Management and Program Analyst Manpower Development Specialist Mediator Medical Records Admin. Specialist Traffic Management Specialist Military Personnel Mgmt. Spec. Misc. Admin. and Program Spec. Outdoor Recreation Planner Packaging Specialist Paralegal Specialist Passport and Visa Examiner Personnel Management Specialist Personnel Staffing Specialist Position Classification Spec. Printing Management Specialist Financial Management Specialist Program Management Specialist Property Disposal Specialist Public Affairs Specialist Public Health Program Spec. Quality Assurance Specialist Realty Specialist

Recreation Specialist Salary & Wage Admin. Specialist Hospital Housekeeping Mgmt. Spec. Security Administration Specialist Social Insurance Claims Examiner Social Insurance Admin. Specialist Social Services Specialist Space Management Specialist Supply Cataloging Specialist Supply Program Mgmt. Specialist Support Services Admin. Specialist Technical Writer and Editor Technical Info Services Spec. Telecommunications Specialist Trade Specialist Training Instructor Transportation Industry Analyst Transport Loss & Damage Clms Ex. Transportation/Operations Spec. Transportation Specialist Unemployment Insurance Specialist Veterans Claims Examiner Veterans Program Specialist Visual Information Specialist Vocational Rehab. Specialist Wage Analyst Workers Comp. Claims Examiner Writer and Editor Customs Entry/Liq Specialist Information Technology Specialist Human Resources Specialist

CATEGORY IV - OUTSTANDING LAW ENFORCEMENT EMPLOYEE

This category includes those employees engaged in the enforcement of civil or criminal laws, or the protection of life and property. The enforcement activities may extend to investigations of citizens, units of state and local government, or private industry. Supervisors are not eligible for this category, which includes the following occupations at the grade levels noted:

Air Safety Investigator Alcoh. Tobac. & Firearms Insp. Aviation Safety Inspector Consumer Safety Inspector Correctional Instit. Admin. Spec. Correctional Officer Criminal Investigator

Customs Inspector Environmental Protection Spec. Financial Institution Examiner Fingerprint Identification Spec. Food Inspector
Game Law Enforce. Specialist
GAO Evaluator
Gen. Inspector & Compl. Spec.
General Investigator
Guard
Hearings & Appeals Examiner
Immigration Inspector
Import Specialist
Intelligence Specialist
Internal Rev. Agent
Internal Revenue Officer

Labor-Mgmt. Relations Examiner Motor Carrier Safety Specialist Police
Public Health Quarantine Insp. Railroad Safety Inspector
Safety & Occ. Health Specialist
Securities Compliance Examiner
Tax Examiner (GS-6+)
Tax Law Specialist
U.S. Marshall
Veterans Employment Rep.
Wage & Hour Compliance Spec.

CATEGORY V - OUTSTANDING TECHNICAL/PROGRAM SUPPORT EMPLOYEE

This category includes positions which support professional and program work. Supervisors are not eligible for this category, which includes the following occupations at the grade levels noted:

Accounting Technician (GS-4+) Air Traffic Assistant Aircrew Technician Animal Health Technician Apprentice. & Training Asst. Archives Technician (GS-7+) Autopsy Assistant Biological Technician Budget Clerical Asst (GS-6+) Civilian Pay Technician (GS-6+) Communication Relay Operations Asst Comp. Insp. & Support Asst (GS-6+) Computer Clerk & Asst (GS-5+) Computer Operation Assistant Construction Analyst Construction Control Assistant Contact Representative Customs Aide (GS-7+) list Dental Assistant Dental Hygiene Assistant Dental Lab. Aide & Technician Diagnostic Radiology Tech. Economics Assistant Editorial Assistant (GS-6+) Education & Training Tech. Electronics Technician Engineering Drafting Tech. Engineering Technician Environmental Health Technician Environmental Protection Asst. Equipment Specialist (GS-1-10)

Equal Opportunity Asst. Equal Opp. Comp. Asst. Financial Clerk & Asst(GS-6+) Financial Inst. Examin. Asst Fire Protection & Prev. Tech Freight Rate Tech (GS-7+) Gen. Arts & Info Asst (GS-7+) Gen. Bus. & Ind. Asst (GS-6+) Gen. Claims Examiner(GS-1-10) General Supply Asst (GS-7+) Health Aide & Technician Hydrologic Technician Illustrating Technician Industrial Engrg. Technician Investigative Asst (GS-6+) Legal Clerk & Tech (GS-7+) Legal Inst. Examiner(GS-6+) Library Technician Loss & Damage Claims Ex. Medical Instrument Tech. Medical Record Technician Medical Supply Aide & Tech Medical Technician Meteorologic Technician Military Pay Asst (GS-6+) Misc. Clerk & Asst (GS-6+) Mgmt. Clerk & Asst (GS-6+) Museum Spec. & Technician Nuclear Medicine Tech. Nursing Assistant Office Auto. Clk & Asst(GS-5+)

Orthotist and Prosthetist Park Ranger Pathology Technician
Personnel Clerk & Asst (GS-6+) Pharmacy Technician Photographer Physical Science Technician Physician's Assistant Practical Nurse Procurement Clerk & Asst (GS-6+) Production Control Assistant Prop. Disposal Clk & Asst Psychology Aide & Technician Purchasing Agent & Assistant Recreation Aide & Assistant Rehabilitation Therapy Assistant Respiratory Therapist Safety Technician Social Science Aide & Technician Soil Conservation Technician Statistical Assistant (GS-7+) Supply Clk & Technician (GS-7+) Tax Technician Therapeutic Radiology Technician Transportation Clk & Asst(GS-6+) Unemployment Comp. Clms Examiner Vet. Employ. Program Assistant Wage & Hour Assistant (GS-6+) Workers Comp Asst (GS-6+) Human Resources Assistant (GS-6+)

CATEGORY VI - OUTSTANDING SECRETARIAL/CLERICAL EMPLOYEE

This category is intended to honor support-type clerical employees who perform work involved in stenography, typing, correspondence, mail and file work, and other work of a general clerical nature. Supervisors are not eligible for this category, which includes the following occupations at the grade levels noted:

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Accounting Technician (GS-1-3)
                                      Financial Clk & Asst (GS-1-5)
                                                                             Printing Clerk
Archives Technician (GS-1-6)
                                      Freight Rate Clerk (GS-1-6)
                                                                              Procuremt Clk & Asst(GS-15)
                                      Gen. Arts & Info. Clerk (GS-1-6) Prop. Disp. Clk & Asst(GS-1-5)
Budget Clerk & Asst (GS-1-5)
                                      Gen. Bus. & Ind. Clerk (GS-1-5)
Cash Processing Clerk
                                                                             Safety & Health Clerk
Civilian Pay Clerk (GS-1-4)
                                      General Supply Clerk (GS-1-6)
                                                                             Sales Store Clerk
Claims Clerk
                                      Information Receptionist
                                                                             Secretary
                                                                            Security Clerk & Assistant
Clerk-Steno and Reporter
                                      Language Clerk
                                      Legal Clerk & Tech (GS-1-6)
Clerk-Typist
                                                                              Shipment Clerk & Assistant
Coding Clerk
                                      Legal Instruments Examiner (GS-1-5) Statistical Asst (GS-1-6)
Communications Clerk Mail and File Clerk Supply Clerk & Tech (GS-1-6)
Compl. Insp. & Supp. Clerk (GS-1-5) Management Clerk & Asst (GS-1-5)
Computer Clerk & Asst (GS-1-4) Medical Clerk
Computer Clerk & Asst (GS-1-4)
                                      Medical Clerk
                                                                              Telephone Operator
Correspondence Clerk
                                                                              Teller
                                      Messenger
                                      Trans. Clk & Straightful Clerk Cls Asst (GS-1-5)

Office Auto. Clk & Asst (GS-1-4)

Office Drafting Clerk

Description
                                                                              Trans. Clk & Asst (GS-1-5)
Customs Aide (GS-1-6)
                                     Misc. Clerk & Asst (GS-1-5)
Office Auto GU
                                      Military Pay Clerk (GS-1-4)
Data Transcriber
Dispatcher
                                                                              Voucher Examiner
Editorial Assistant (GS-1-5) Office Drafting Clerk
                                                                              Wage & Hour Asst (GS-1-5)
                                      Personnel Clk & Asst (GS-1-5)
Equipment Operator
                                                                              Human Resources Assistant(1-5)
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CATEGORY VII - OUTSTANDING TRADES AND CRAFTS EMPLOYEE

This category includes all employees engaged in the performance of skilled and unskilled work involved in any of the manual trades, crafts, and laboring occupations; e.g., Carpenter, Plumber, Mechanic, Inspector, Custodian, etc. It also includes employees who supervise individuals engaged in manual trades, crafts, and laboring occupations. (Any employee classified as WG or WS should be nominated in this category.)

CATEGORY VIII - OUTSTANDING COMMUNITY SERVICE EMPLOYEE

This category is intended to honor employees (including Postal Service employees) who perform significant volunteer service in their communities. Emphasis should be on the demonstrated commitment of the employee, the scope of their efforts, and the impact they have, either directly or indirectly, in improving the lives of those in need of assistance.

CATEGORY IX - OUTSTANDING PUBLIC CONTACT EMPLOYEE

This category is intended to honor employees (including Postal Service employees) whose primary job duty is to provide service to the public in a face-to-face or telephone situation. It covers those front-line employees who deal directly with the public to provide services or benefits. The emphasis is on the skill and compassion with which the employees meet the public to provide direct services, and the efforts of the employees to go the extra step to ensure the public's needs are met.

CATEGORY X - OUTSTANDING TEAM

This category honors groups of employees who, working together as a team, have made an outstanding contribution to: the achievement of a special project; the accomplishment of their agency's mission; the achievement of a significant cost reduction; or the provision of products and services to customers in an exceptional manner. Teams nominated in this category may be employed at any level in their organization. Teams must consist of no less than five (5) members and no more than twenty (20) members to be considered and team members are not eligible to be nominated as an individual in other categories. Teams can consist of members of a single category (professional, crafts & trades, etc) or be multidisciplinary. Teams whose primary focus is law enforcement are not eligible and should be nominated under Category XI.

CATEGORY XI - OUTSTANDING LAW ENFORCEMENT TEAM

This category honors groups of employees who, working together as a team, have made an outstanding contribution in the area of law enforcement. Every member of the team need not meet the eligibility criteria of Category IV - Outstanding Law Enforcement Employee, although the team's primary focus must be law enforcement. The same criteria as Category X - Outstanding Team applies.

ELIGIBILITY

GENERAL

A nominee's permanent duty location must be within one of the following counties: Cook, DeKalb, DuPage, Grundy, Kane, Kendall, Lake, McHenry, or Will in Illinois; Lake or Porter in Indiana. An individual may be nominated for only one category. Winners of awards in previous years are considered ineligible. Former nominees may be nominated again, however, such nominations must reflect current performance and accomplishments.

SERVICE REQUIREMENTS

The nominee must be a permanent Federal employee. Military personnel engaged in civilian type functions are also eligible for nomination.

PREPARATION OF NOMINATION FORM

In evaluating nominees under each of the eleven categories, the Criteria/Selection Subcommittee will consider the overall accomplishments of the individual. Three factors will be utilized in screening the nominations and selecting the winners. While each factor is important, the nominee need not be exemplary in all. However, *the factors must be addressed in order.*

FACTOR - JOB COMPETENCE

Discuss the nominee's job performance, citing examples that show knowledge, efficiency, accuracy, cooperation, dedication, initiative, and other qualities related to the excellence of the nominee's work. Identify how knowledge and skills enabled the nominee to get results, cut "bureaucratic red tape," simplify rules and procedures, or other reinvention efforts which are a direct result of the nominee's abilities. Identify awards, commendations, or other recognition received, especially in the past year.

FACTOR - IMPACT

Discuss the impact of the nominee's job performance on the immediate office's activities, on the agency's mission beyond the local area, on the operations of other government agencies, or the general public or general community. Comment on the nominee's role and successes as a team leader, coach or facilitator, unleashing a team's innovation, resourcefulness, and creativity.

FACTOR - SPECIAL EFFORTS

Discuss personal achievement, especially where significant special effort or sacrifice was involved.

CATERGORY VIII FACTORS

These factors apply to Outstanding Community Service Award.

FACTOR --- JOB COMPETENCE—Same as Factor I above

FACTOR III—COMMUNITY SERVICE

Discuss the nominee's public service activities not directly job related. Describe the activities, the level of participation (leadership, membership etc) and the extent of participation (time and effort). Describe the impact of those activities on individuals, the organization, the community the metropolitan area, and the nominee. Include any recognition the nominee has received for the community service activities.

CATEGORY X AND XI FACTORS

These factors apply to the Outstanding Team and Outstanding Law Enforcement Team.

FACTOR I - DESCRIPTION

Discuss the specific accomplishments and contributions of the team and why this team deserves to win the award.

FACTOR II - IMPACT

Demonstrate how teamwork impacted the achievement that merits this award. Attributes of teamwork include expressing ideas freely and listening to input of others; attentively responding to suggestions and problems; enabling and encouraging team members to participate in decisions and establishing clear expectations of the team and team members.

FACTOR III - TEAMWORK

Describe the contributions of the individual team members and their impact on the achievements of the team.

FACTOR IV - SPECIAL EFFORTS

Explanation of the efforts, sacrifices and innovations the team members have made.

RECENT NATURE OF ACCOMPLISHMENT

While the nominee's entire career in the Federal service may be considered, the primary basis for the nomination of any individual should be performance and/or accomplishments within the past year.

In comparing individuals within each category, the Criteria/Selection Subcommittee will assign weights to the factors and also consider the recent criterion discussed above. In keeping with the purpose of the awards, greater weight will be given to Factors I and II, except for the Outstanding Community Service Award, where the greatest weight will be placed on actual community service. If a question arises as to the propriety of a category for a given nomination, the Criteria/Selection Subcommittee will resolve the question. To the extent necessary or desirable, the Subcommittee may request additional supportive information or data from the nominating agency.

SUBMISSION OF NOMINATIONS

Nominations should be submitted to the Chairperson, Nominations Committee, Employee of the Year Awards Committee, using the prescribed nomination form contained in this booklet. The nomination form may be locally reproduced. *A signed original and three copies of the nomination form are required for each nominee*. The forms should be typed, single spaced, with a double space between paragraphs. Do not submit attachments such as copies of certificates or awards. The Criteria/Selection Subcommittee will only consider data included on the *nomination form*. Nominations should be accompanied by a *photograph* (4" x 6") of each nominee for use in a display at the ceremony.

Mail nominations to:

Kristi Ridlbauer Human Resources 3rd Floor Social Security PO BOX 802105 Chicago IL 60680-2105

Nominations **must** be signed by the head of the agency or installation, or the responsible party acting in that capacity.

DEADLINE FOR SUBMISSION OF NOMINATIONS

Nominations must be postmarked no later than midnight, **February 7, 2003.** To be fair to all nominees, this is a firm deadline. **No Extensions will be granted!**

THE AWARDS

A distinctive award will be presented to the employee selected as outstanding in each category. Finalists in each of the eleven categories will also receive an award and will be recognized at the FEB awards ceremony on April 23, 2003. All other nominees will receive personalized appropriate recognition.

INQUIRIES

Inquiries concerning nominations should be directed to Kristi Ridlbauer 312-575-6388 or John Nolan 312-575-6379 or e-mailed to John.Nolan@ssa.gov

NOMINATION FORM

2003 CHICAGO FEDERAL EMPLOYEE OF THE YEAR AWARDS

Submit one original and 3 copies (Please Type)

FULL NAME OF NOMINEE:

Please provide PHONETIC spelling of complete name:

POSITION TITLE, GRADE

LOCATION (Agency name and address)

DUTY LOCATION
(If different from above, refer to eligible county list.)

NOMINEES TELEPHONE NUMBER (_____)

? PRINT AGENCY NAME EXACTLY AS IT SHOULD APPEAR ON CERTIFICATE?

Nominee to be Considered for:

(Please check one - refer to category definitions in the Criteria Booklet)

- ? Category I: ? Category VI:
 - Outstanding Professional Employee Outstanding Secretarial/Clerical Employee
- ? Category II: ? Category VII:
 - Outstanding Supervisory Employee Outstanding Trades & Crafts Employee
- ? Category III: ? Category VIII:
 - Outstanding Program Specialist Employee Outstanding Community Service Employee
- ? Category IV: ? Category IX:
 - Outstanding Law Enforcement Employee Outstanding Public Contact Employee
- ? Category V:
 - Outstanding Technical or Program Support Employee
- ? Category X:
- Outstanding Team
- ? Category XI:
- Outstanding Law Enforcement Team

NOMINATION FORM - INSTRUCTIONS

INSTRUCTIONS

The basic instructions for preparing nominations appear in the Nominations Booklet for the 2003 Chicago Federal Employee of the Year Awards Program.

Submit an *original* and *three copies* of this form for each nominee. Do not submit attachments other than *a photograph* (3" x 5") to be used for display purposes only.

Nominations should be typed, single spaced, with a double space between paragraphs.

The Criteria/Selection Subcommittee can consider only the data shown on pages of this nomination form. Please do not send attachments or work samples because they will not be considered in the selection process.

In the narrative, please describe the nominee's accomplishments in relation to the following three factors: <u>Job Competence</u>, <u>Impact</u>, and <u>Special Efforts</u>. See the Criteria Booklet for further information about the factors. Be specific and address the elements described in the factors in your discussion of the nominee's accomplishments. *Describe each factor separately.*

NOMINATION FORM - CONTINUED

Full Name of Nominee	
	Please type name exactly as you wish it to appear
FACTOR I JOB COMPET	ΓENCE
FACTOR II – IMPACT (Not	necessary for Category VIII Community Service)

NOMINATION FORM - CONTINUED

Full Name of Nominee	
FACTOR III COMMUNITY SERVICE/TEAM vand XI. See Nominations Booklet)	WORK (Necessary only for Categories VIII, X
FACTOR IV. CRECIAL FEFORTS	
FACTOR IV SPECIAL EFFORTS	
Name of Agency or Installation Head (Printed)	Title
*Signature of local Agency/Installation head	Telephone number
Nomination Coordinator	Telephone number
Must be signed by local Agency/Installation Head.	

Submit 1 original & 3 copies of pages 10-13. Also include one copy of page 14.

PHOTOGRAPH

Full Name of Nominee	
Category	
Attach 4" X 6" (minimum size) photograph here. Th	nis is for display purposes ONLY and will
not be forwarded with the package for judging. Sub	omit one picture; there is no need for
three copies of this page. Please also print the full	name of the Nominee and the agency
on the reverse side of the photo.	,